

286—7.6(256) Staff assistance.

1. Users are expected to have a basic knowledge of computer use and the Internet. Staff cannot provide in-depth training for users, but will provide information on training classes in the area. An online tutorial will be available for users not familiar with the Internet.
2. State library staff will answer basic questions about Internet use or help locate resources. Internet reference books are available in the library's collection.
3. Staff reserves the right to waive the procedures contained in this document as circumstances warrant.